



# Combined Meeting of the Health and Wellbeing Board, and Surrey Heartlands Integrated Care Partnership - Formal (public)

## Library of Experiences

Page 119

**Dan Shurlock**

**18/09/24**



# The Library of Experiences methodology



## Varied products

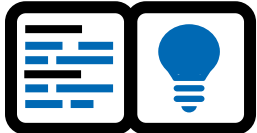
Written summaries



Videos



Case studies



Stories



Page 120

Identify key examples and lessons for the system

## ICP use examples to set standards

Use examples and lessons to inform and improve our approaches

Examples so far:

<i>Case study</i>		<i>Inform</i>
Horley and Leatherhead visits	→	Towns and villages collaboration model
Carers commissioning	→	Co-design expectations
Bridge the Gap lived experience group	→	Lived experience network and voice
Active Surrey Community Champions	→	Finding and supporting local champions

Identify practical applications and action

## Embed in ways of working

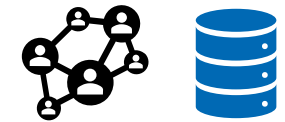
Frameworks & guidance material



Induction, training & e-learning



Shared spaces








Ongoing communication



# Case examples so far



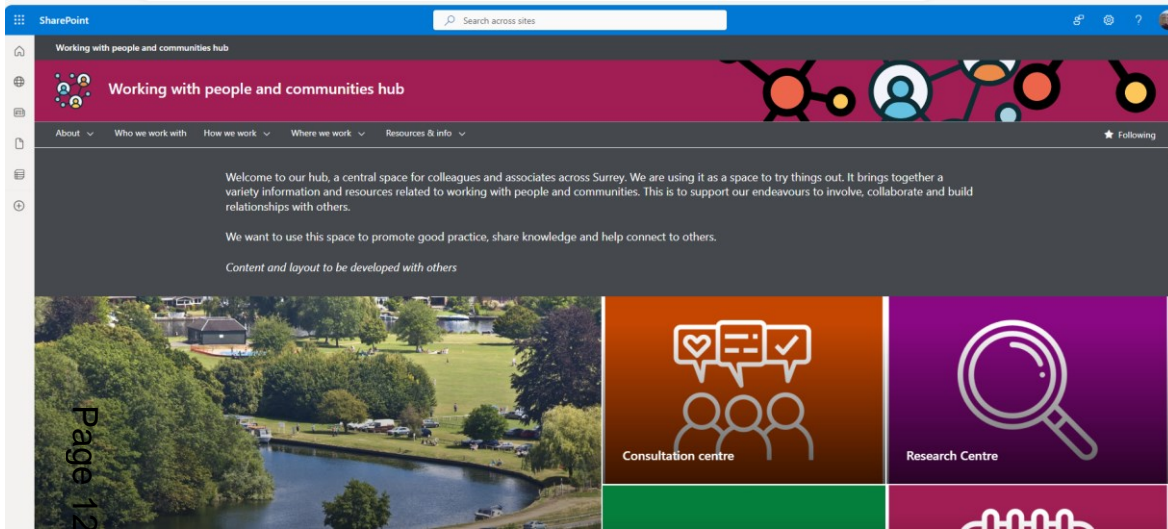
Example	Lessons for the system	Details / links
1 Guildford & Waverley collaboration and listening in North Guildford*	Taking an inclusive approach to developing understanding and collaborating	• Case study
2 Carers Co-design	Involving people in the design of new services and commissions	• Case study  Carers codesign
3 Changing Futures - Bridge the Gap Programme	Involving people with lived experience in ongoing service design, delivery and development	• <a href="#">Video – Power of Co Production</a>
4 Walton collaboration and taskforce*	Galvanising all local partners around a shared set of local priorities	• Case study  walton
5 Horley communities and prevention partnership work*	Effective approaches to community development and neighbourhood health and wellbeing networks	• Case study  Adobe Acrobat Document
6 Growing Health Together in East Surrey*	GPs and primary care providers catalysing health creation	• <a href="#">Video</a> • <a href="#">Case study</a>
7 Sheerwater Together community budget	Community led investment decisions	• Case study  Sheerwater :community budge
8 Active Surrey - Community Activity Champions	Finding and supporting local champions who are representative of the people you're trying to reach	• <a href="#">Video</a>
9 North Leatherhead*	The value of locally led community spaces and volunteers in creating wellbeing and making services more accessible	• Case study  Adobe Acrobat Document

Page 121

\*Featured in ICP site visits



# The online library of experiences – part of a new “Working with People and Communities” digital hub



- These are screenshots from the new online hub – it is built using existing MS SharePoint functionality so can be open to staff across agencies and the VCSE
- It will provide tools, support, data links and information sharing to support local collaboration and work alongside communities
- The case studies collated will be made available on the site

